

California Foundation for Independent Living Centers
Summer Statewide Board Meeting Day One
Hyatt Regency San Francisco Airport

Burlingame, CA

June 16th, 2019

Executive Directors: Larry Grable, Dani Anderson, Elsa Quezada, Donalyn Sjostrand, Tink Miller, April Wick, Larry Wanger, Susan Rotchy, Donna Reed, April Munroe (CRIL), Paula Margeson, Sheri Burns, Adam Brown, TJ Hill, Lana Nieves, Eli Gelardin

CFILC Staff: Christina Milla, Lisa Austin, Allie Cannington, Megan Cowdell, Henry Contreras

Non-Members: Irene Walela, Victor Duron, Carrie England

Larry Grable welcomed everyone and lead introductions.

CFILC Mission Statement read by Dani Anderson

Rules to Meet Peacefully read by Tink Miller

Motion to allow DOR to come to table, Tink moved, Elsa seconded. All approved.

Sheri motioned to approve minutes, Donalyn seconds. No discussion, all in favor, Lana abstains.

CFILC Committee & Event Updates – Larry Grable

1. Finance Committee – Larry Wanger
 - a. CFILC Audit- Christina Mills
 - i. Auditors in the office last week and this week. Doing a test on Ability Tools and Freedom Tech, don't anticipate any concerns.

- ii. Did have the management letter last year in the Audit. Learned that the Audit being in May or early June is the best timing for CFILC.
 - iii. CFILC has completed a Finance Policies & Procedures Manual, went to the Finance Committee to approve. Will bring to the full CFILC board at the September Statewide.
 - iv. IL Conference has been bringing in additional revenue, our General Fund account has been larger than it has historically been. Auditor wanted to see how we were spending the money and suggested to include language to allow IL Conference funding to be more flexible.
2. Executive Committee – Larry Grable
- a. With Larry W leaving, we need to have a new Finance Chair
 - i. Christina shared appreciation of Larry for his feedback and constructive criticism.
 - ii. Paula Margeson nominates Ron Halog
 - 1. Larry G has a call into Ron to see if he would accept that. If Ron is able to take that position, it will open up the Member at Large Position. Donalyn is willing to take this position.
 - b. SILC – We have ten days to put in nominations for the position. It would be ideal to come up with a name as CFILC and submit.
 - i. *Sheri motioned for Tink to be the nomination, Elsa seconds. All in favor, none abstain or opposed.*
 - ii. **Action Item: Larry G will formally nominate Tink on a public email and will need a second.**
 - c. SILC Executive Director Position – If we know anyone, we need to submit their names as soon as possible.
 - d. Suggestion to eliminate printed Statewide Booklets and provide fully accessible digital documents.
 - i. Going electronic will save about \$2,000 per Statewide, it will also require CFILC staff to be more conscious of updating the CFILC Members Page on the website.
 - 1. **Action Item: If you don't have a login or password, please let Christina know.**
 - ii. Excellent idea, suggestion to consider printing out the agenda to have at the meeting. Also suggested to make

sure we have adequate power at meetings for everyone to charge laptops. This isn't a final decision, if we try it and do not like it, we can go back. – Donalyn

iii. Is a great idea! How secure is the backside of the CFILC website? – Lisa Hayes

1. Its password protected; we have not had any security issues so far. We have mechanisms in place to secure the website if needed.

iv. If people forget their devices, can we have backup? – Susan

1. Yes, we can project the booklet onto the screen.

v. Sheri motions that we try to eliminate the booklet for the next Statewide meeting. Have printed copies of agenda, and documents available on screen. Donalyn seconds. All in favor, none opposed or abstained. Motion Carries.

e. CFILC Listservs – Christina

i. We have been talking about the privacy/confidentially statement that we want to add to the bottom of the Directors Listserv.

ii. We have had CFILC staff looking into how to add this to the bottom of the Listserv. Listservs are becoming very archaic; we are not able to easily add this.

1. It is very hard to list the disclaimer; we are unable to add it without adding a lot of other verbiage. The owner of the Listserv is not willing to change this.

iii. On record in saying that there might not be a mole. We found out that there is a way to go from one CFILC Listserv to another through the hyperlinks that are already there at the bottom of the Listserv.

iv. Suggested to the Executive Committee to switch from our current Listserv platform to Google Groups, we would keep the same Group Names.

1. You can easily change the footer language and it is protected.

v. Conversation on Listservs

1. **Will Google Groups be collecting and tracking people who subscribe to the group in other use of the internet beyond the group? – Tink**
 - a. **CFILC will look into this.**
2. **For those who have built groups, will we lose our ILC Listservs? -Paula**
 - a. **Yes, you will lose the domain. CFILC will take the responsibility of transitioning all Listservs.**
3. It is a given that Google tracks everything. They are tracking you already, there is nothing we can do about that. From an operational side, we will not need to do anything. CFILC staff will add everyone, you just click the link to confirm your addition to the group. Other than Google perhaps tracking, it is secure and private. – Larry W
4. **Is there a fee? – Sheri**
 - a. **No fee**
5. *April motions to move to Google Groups, Lisa Hayes seconds. All in favor, nobody opposed or abstains Motion carries.*

Annual Independent Living Conference – Dani Anderson

1. Three tracks: Disaster Management, Assistive Technology & Systems Change, Aging & Disability Services.
 - a. 211 is interested in sponsoring if we do aging and disability together.
 - b. We have sponsors who would support disaster.
 - c. There is a lot of room for AT/Systems Change sessions.
 - d. We might want to broaden the ADRC track to be an LTSS track.
 - e. Committee will be discussion the Teresa Favuzzi Leader award. Fiona Ma is our target for a Keynote speech on housing.
2. Who would like to join the committee?
 - a. Paula, Donna, April, Donalyn.
3. Discussion

- a. With those three tracks, I'm concerned a lot of my staff will be unsure of what track they fit into. Would we be able to have a generic IL track, something relevant to all IL Staff. - Paula
 - i. Donalyn suggested housing to be a fourth track.
 - ii. Dani suggested just calling It IL Federal & State Core Services, can include housing.
 - iii. Christina suggested to have the IL Services track be open for centers to put in proposals.
- b. What do you think of specifically inviting people to present at the conference? – Christina
 - i. I think that is a great idea, more quality control. – Paula
 - ii. Likes the idea of inviting presenters. It would also be helpful to include sessions on Person Centered Planning. Perhaps a keynote or workshop on that topic. – Sheri
- c. Shout-out to Lisa for securing the Great Wolf Lodge at \$10,000, almost half of what we have paid in Sacramento.
- d. Donalyn volunteered to the ILC Conference Co-Chair with Dani.
 - i. **If I'm Co-Chair, do I have to be there? – Donalyn?**
 - 1. No, that is okay.**
- e. In Addition to Teresa's award, what do you think about doing a business/organization award? We would make the luncheon more of an Award Event– Christina
 - i. Agreement that this is a great idea.

Break

Disaster Management Utility Partnership – Christina Mills

- 1. Presentation by Jessica Belcher, Head of Wildfire Customer Programs -PG&E
 - a. PG&E has started a new program called Public Safety Power Shutoff (PSPS)
 - i. Based off best practices, program first utilized in San Diego.
 - ii. The hope is to turn off the power before a fire can start.
 - b. Five factors that call a PSPS
 - i. Red Flag Warning
 - ii. Low Humidity Levels
 - iii. Forecasted Sustained winds

- iv. Condition of Dry Fuel
 - v. One the ground, real time observations.
- c. Everybody is subject to the power shut-off, no matter where you are geographically.
- d. Notifications for Events (When possible)
 - i. 48 hours before, will send texts/emails/calls to those who might be impacted.
 - ii. Continue notifications at 24 hours, 12 hours, and then just before.
 - iii. Once the power is restored, they will send out another notification.
 - iv. Notifications go through the news, city, and county partners.
 - v. These are dynamic situations, predicted populations may be large and then narrow down.
- e. Working to Restore Power
 - i. All weather clear from meteorology
 - ii. Patrol and inspect
 - 1. Have revamped restoration process, we were slow last year and need to improve.
 - 2. First event de-energized about 1600 people, had power restored within twelve hours.
 - iii. Isolate & Repair Damage
 - iv. Restore Power
 - v. Notify Customers
- f. Working with Customers to Prepare
 - i. Reaching out to all 5 million customers to update contact information.
 - 1. Pge.com/mywildfirealerts
 - ii. Mailing postcards to people without contact info on file.
 - iii. Conducting outreach through direct mail, preparedness checklist, and email campaign
 - iv. Launching broad public safety advertising campaigns.
 - v. Partnering with community leaders and first responders
 - vi. Holding answer centers and open houses
 - vii. Providing tenant education kits to housing complexes.

- viii. Placing calls and doing additional outreach to Medical Baseline and Medical Baseline-eligible customers.
 1. Can range from having a C-PAP machine to life support.
- ix. Continue to share info through websites
- x. Engaging with organizations around Access & Functional Needs (AFN)
 1. CFILC received over 300 responses to see what PWDs need during s disaster.
 - a. Thanks to ILC staff who helped to circulate the surveys at DACAD
 - b. PG&E provided 10 free roadside kits to use as prizes.
 - c. Preliminary survey results, the number one thing people with AFN need is transportation. Secondly, education & training.
- g. Discussion
 - i. **For Master Meters, a lot of Public Housing probably falls under this. Have you hooked up with the systems they already have in place? - Lana**
 1. **Yes, also working with other apps like Nextdoor. If you have ideas on how to tap into the community, let us know.**
 - ii. Suggestion to partner on the Energy Upgrade California grantees. – Larry W.
 - iii. **How are you reaching out to people who don't have access to text & emails? -Donalyn**
 1. **Text, email, & phone call.**
 2. **Using a company called Message Broadcast, automated system that will send. Will continue to send out notifications until one of these channels has been opened up.**
 3. **For Medical Baseline customers, if we have not confirmed receipt, we will roll somebody how to their home and knock on their door.**
 4. **Back-Up Generation**

- a. It would take 30-90 days to get a home ready to use a back-up generator.
- iv. Is PG&E planning on providing presentation to customers who rely on electrical DME to prepare? - Donalyn
 1. Yes, we are trying to connect. Also working with CFILC to make sure we are tapping into your networks.
 - v. We get a lot of calls from people interested in installing back-up generators in the home. What is PG&E doing to subsidize and educate community on back-up generation? - Adam
 1. Working with the market. Educate the community where to go. Working to get a program to help finance, nothing has been finalized yet.
 2. For AFN, looking at portable battery technologies that are connected to a solar panel.
 3. Looking to see if they can subsidize Freedom Tech, partner with a battery company, etc.
 4. Whole home solution can cost thousands of dollars, the portable solution can be more affordable, but may not meet all the needs.
 - vi. For back-up batteries, when we have Santa Ana winds, they can last for days. Would people who need oxygen or something similar need multiple batteries and devices? A family member who is high up at SCE was under the impression that a generator would be brought out immediately to a person with AFN in need, this isn't true. Staff need to be educated. - Paula
 1. Having a solution that can recharge is a good step, but weather may prevent them from recharging.
 2. Meet regularly with other utilities, nobody has decided on a way to provide back-up power.

- vii. **Have you talked to San Diego about what they are doing and how it has affected their consumers with disabilities?**
 - 1. **It has been tough, they cover 2 counties, we cover 47.**
 - 2. **They are looking at portable batteries, we haven't learned a lot from them in regards to AFN.**
 - 3. **Have learned the Community Resource Centers, they have 9 centers with back-up power that people can come to.**
 - 4. **Opened our first community resource center two weeks ago in Oroville, we had 47 people attend, some charged their c-pap machines, scooters, and cell phones.**
- viii. Many people at this table work with some of the poorest of the poor. Education is huge, helping people understand what back-up power sources can power their devices. - Lana
 - 1. Here to see how we can work together to meet these needs. Willing to partner with CFILC to help meet the needs.
- ix. Suggestions on getting the word out. -Tink
 - 1. A lot of the folks are users enrolled in Medi-Cal Managed care, most are with Anthem Blue Cross or California Health & Wellness. Partner with these to distribute info.
 - 2. IHSS has huge Listservs and can distribute messages.
 - 3. Robo phone call systems in counties.
 - 4. For short-term, what would you need to camp? Think of it in this way: Have an ice chest, a battery powered lantern, etc.
- x. CA Department of Social Services is engaged in the CalFresh Expansion Project. They have mailing address for all the recipients of SSI/SSP, which are people with

disabilities and older adults. They have information that could be leveraged. -Irene

- xi. **Have you engaged with the Red Cross at the state level? The initial draft at the county level was only looking at short-term shut-off, less than a day. There's a possibility it could last for many days. In Santa Clara County, the Red Cross isn't looking at opening shelters. We would like to partner with Cooling Centers to make sure they have power supplies available for more than just charging cell-phones. -Sheri**

- 1. **We've had conversations with the Red Cross. In San Diego, they do provide snacks. From a meeting with National Red Cross, unfortunately a power shut off is not a disaster. Each county Red Cross can operate independently.**

- a. **Not sure when they would call a disaster**

- 2. **Working with the Salvation Army, they have been receptive to opening their community centers for cooling and charging.**

- xii. This comes down to us being engaged and involved at the local level with the folks who are planning. -Sheri

- xiii. What is the timeline, when are we starting? – Lisa

- 1. We want to start as soon as possible.

- 2. Have talked with Christina about what things we can do right away. Putting together a scope-of-work with possible funding.

- 3. PSPS is in place from June 1st – the end of the year.

Disability & Aging Capitol Action Day Debrief – Allie Cannington

- 1. Broad Recap & General Highlights:

- a. Thank you to everyone for working on DACAD, promoting the event, and mobilizing the community.

- b. Between 1200-1300 people were mobilized to Sacramento, PWDs, Older Adults, and Allies.

- c. Partnered with CARA, creating the 1st Disability & Aging Capitol Action Day.
 - i. Do we want to continue with just a Disability focus, or include aging?
- d. Eight people with disabilities and older adults shared their stories
- e. Over 35 resource vendors
- f. 12 volunteers, 12 CFILC staff, 5 CARA staff
- g. All 120 offices were contacted, 90% rate of folks being able to meet with their legislators.
 - i. This was the first-time we've had this process of being able to sign-up onsite for legislative visits.
- h. Press coverage through Good Day Sacramento, Kaiser Health News, KFBK Radio, KVMR Disability Rap, KFPK Pushing Limits
- i. Raised about \$40,000, increased support through union partnerships
 - i. Christina – Allie, broke my record on funding!! Thank you, Allie, for being terrific and doing an amazing job organizing.
 - 1. This would not have been possible without the DAC Leadership team.
- j. DAC had a new website, used Eventbrite for the first time for registration.
 - i. Action Item: Would like feedback for what this was like.***
- k. New mechanism for voting on our policy priorities.
- l. YO! Had a legislative priority on the DAC platform.
- m. Hosted two public virtual trainings in preparation for the day, as well as a call for Legislative Team Leads.
- n. Had a Capitol Briefing, not just an Educational Rally!
 - i. Intention to brief the teams on the details of the bills.
- o. Envision a multi-prong process of envisioning what the Disability Action Day will look like.
 - i. We are one of the few states that has an annual Disability Action Day, we need to continue to evolve as our community changes.

- p. Various areas in need for improvement
 - i. Legislative team process was hard for some folks
 - ii. Need for more training on bills and legislative process
 - iii. Some teams had a hard time meeting with legislatures.
- q. What the future is doesn't always have to be what it is right now.
- 2. Plus and Delta Activity in small groups
 - a. Plus – it worked well
 - b. Delta – something you could do better. They allow us to envision what can happen in the future.
- 3. Group Presentations
 - a. Team One
 - i. Pluses
 1. Accessible, flowed well with good variety
 2. Having the solo, joint, and youth priorities for the platform.
 3. Ground transportation went well.
 4. Some could hear the policy briefing at lunch and helped to prepare.
 5. Liked being able to sit with their groups at lunch.
 6. Collaboration with Older Adults.
 - ii. Deltas
 1. Registration process was frustrating.
 2. Signage for everything but registration, difficult to get registered.
 3. ILCs felt left out, suggestion to do the event earlier in the year.
 4. Some couldn't hear at the lunch briefing, felt left out.
 5. People were frustrated that they couldn't see their local representative, and in some cases talked to a secretary.
 6. Need more prep and training for DACAD – have strategic plans with individuals having a purpose.
 7. Prep call, terrible sound quality.
 8. Feedback forms at the end, confusing.
 - b. Team Two
 - i. Pluses

1. Increased aging relationship
2. Great funding
3. Media representation
4. Increased youth leg visits.

ii. Deltas

1. Confusion over legislative visits being outside, a lot of ILCs felt that people would be added to their ILC group.
2. Legislative teams, felt scripted, not a voice.
3. Do more cross-training to get the aging and disability communities to understand each other better.
4. Lunch coordination, basement or tables for folks who need a surface to eat off.
5. Leg forms – didn't know there were leg forms

c. Team Three

i. Pluses

1. Consumer participation
2. Great orientation for new staff
3. Good opportunity for networking
4. Resource fair was great

ii. Deltas

1. Felt more like a walk and not like a march.
 - a. Re-think the idea of a march and maybe focus on a rally.
2. Walk lacked a sense of unity
 - a. Maybe focus on a unified message that we want to give.
3. Less signs and less chanting during the march
4. Team legislative process was hard for staff.
5. A lot of deltas were learning to coordinate with another organization for the first time.
6. Confusion over legislative meetings
7. Every legislative office said they didn't have them on the calendar, it was a cold call.
 - a. Every visit had to make the pitch to get the foot in the door.

8. Missed having legislative speakers, our government allies there to show their support.

d. Team Four

i. Pluses

1. People engaged in collaborating
2. SCAs came back enthused
3. March went well
4. Partnering with CARA was great financially
5. Collaboration with staff and consumers went well

ii. Deltas

1. Want to be at the Capitol, but understand why we are at the park
2. We should make legislative appointments. Still collaborate with CARA, but having the block of time didn't work for us.
3. Some consumers that were without a group, should assign a designated person to provide access to people with vision disabilities.
 - a. The Society for the Blind needed IL Skills Training

4. Visioning Exercise facilitated by Allie

Lunch

NCIL Region IX Report & Prep for NCIL – Sheri Burns

1. Winner for the NCIL Region IX Advocate of the Year – Cindy Calderon
2. July 22nd – 25th
 - a. 6/19 12:00 PM -1:30 PM – Legislative & Advocacy Briefing w/ Policy Priorities and Policy Initiatives
 - i. If you have not registered for it, please do so. Sheri sent out the info in an email.
 - ii. Free for everyone who is an individual or center member of NCIL; \$25 if not a NCIL Member
 - iii. Will go through helpful hints of what to expect – great for new staff or board members

- b. Action Item: 7/12 – Deadline for proxy votes, if you will not be at the conference and would like your vote counted for board members and proclamations, please submit proxies.**
 - i. If you're an agency member, you have 10 votes. If you have individual memberships for center staff, please get all proxies turned in.
 - ii. Last year we had about 1/3 of what our voting power should be, because folks didn't submit proxies.
 - iii. You can have staff be responsible for proxy votes for your agency – make sure this staff attends the general meeting. Sheri can also be appointed as a proxy.
- c. Wednesday Night (last night of NCIL Conference), before the dance starts there will be a film.
 - i. 7:30 PM – 8:30 premiering *Piss on Pity, We Will Rise* Film.
 1. Documents origins and early history of ADAPTS
- d. Be sure to schedule visits with your representatives ASAP, need to be done two-four weeks in advance.
 - i. Tuesday after the March or whenever your member of Congress is available.
 - ii. Senate Visits
 1. **Action Item: Susan can have Roger take the lead on coordinating group senate visits**
 2. Usually coordinated in the afternoon, all members go together. Will try to schedule for Tuesday afternoon. They will book a conference room for us to accommodate 12-15 people. Will frequently bring in multiple aides, they have an aide to cover each specific issue. We don't want someone else to book the meeting, our group might be bumped.
 3. We need to provide names and what we would like to speak about in advance, so they can have the right people available.
 4. If you want to join the Senate visit, you might want to schedule your House visits for a different day.
- e. Will send out the info for the tours of the Capitol and the breakfast with Feinstein soon.

- i. Senator Feinstein typically does a weekly constituent breakfast meeting.
 - ii. A continental breakfast (bagels, donuts, coffee, juice) is provided. Gives people to hear her key policy issues and concerns.
 - iii. She will speak for around 30 minutes, and then introduce her staff and who is working on what issues.
 - iv. Ends with a 10-minute Q&A.
 - f. Larry coordinated Whitehouse Tours, those had to be set up well in advance.
 - g. Possibly coordinate on a “uniform look” for CA during the march.
 - i. Welcome to bring posters or signage.
 - ii. The March has lead signs for each state.
 - iii. There is usually supplies provided by NCIL if people want to make signs there.
 - h. If you are attending, come to the Regional Caucus Meetings.
 - i. If there are other members there who are new or haven’t scheduled visits, we can invite them to join us on the congressional visits.
 - ii. Monday afternoon at 2:45 PM – exact location will be provided by email at a later date.
 - i. Push for the Disability Integration Act (DIA) voted on.
 - i. There are enough co-sponsors on the bill.
 - ii. Currently held up in the Congressional Energy and Commerce Committee
- 3. Lobbying vs Advocacy
 - a. Kelly Buckland from NCIL will join us on the phone to give some advice on this from NCIL.
- 4. Discussion
 - a. Next year is the 30th Anniversary of the ADA, can we have a contest, maybe with the youth, to create a t-shirt that all CA constituents can wear. – Lisa
 - i. An IL Conference in the Fall would be a perfect opportunity to sell this t-shirt. Then we can wear it for the whole year. -TInk

- b. Is NCIL undertaking to put together a workshop or educational materials for lobbying/advocacy? – Tink**
 - i. Great question to ask Kelly, there are some workshops that are advocacy oriented in the program guide.**
 - ii. Intent is to clarify and provide direction on successful ways to provide advocacy without crossing the lines. Might need to be something that's a large-scale in the grand ballroom on advocacy.**
 - iii. Follow-up with a webinar that centers across the country can participate in. -Tink**
- c. Suggestion to have a training for Directors from Justice in Alliance. -Tink**
- d. Was the guidance that came out standard? It seems to have spooked a lot of people; it was very particular. -Lisa**
 - i. Heard that there was a CIL who hired a poorly vetted ED.**
 - ii. We need to ensure that we are tracking the funding that we are using funding our lobbying and ensure that it is coming from a fund that is allowed.**
 - 1. The memo indicates that grassroots lobbying – training our board and consumers to lobby, is not allowable. Pg 45, last paragraph**
 - 2. Our preference is for NCIL to take the lead on organizing trainings. If they don't, then we will organize.**

PG&E Contract – Christina Mills

- 1) There have been Public Hearings at the CPUC, CFILC participated in this hearing.
- 2) CPUC has been meeting with PG&E, SCE, and SDG&E to see how they can reach out to the most vulnerable populations.
 - a) Reached out to CFILC, wanted to organize before the official start of Fire Season, July 1st.
 - b) None of our national colleagues have ever surveyed the community regarding AFN. Will be creating a report and using it as Best Practices.

- 3) Been in negotiations with PG&E to talk about what we can do to further education & resources across CA.
 - a) Clear that we are talking about the entire state of CA, not just PG&E coverage areas.
 - b) Want to run a one-year pilot, partner with community organizations.
 - c) Will partner with CFILC, CF will contract with the centers. CFILC is responsible for the performance.
 - d) Deliverables
 - i) Increasing # of people on Medical Baseline
 - ii) Providing Educational Materials & Training in a culturally competent way
 - iii) Providing resources if a disaster were to occur.
 - e) Centers need Disaster Coordinators – centers need to create MOUs if someone needs transportation
 - i) Opening our centers as cooling sites during a disaster.
 - ii) Equipping ILCs with the equipment needed for our communities – willing to give us funding to get the DME we need during a disaster, hotel vouchers, etc.
 - (1)\$150,000 per center – PG&E willing to work with us, but only our member centers.
 - (a)Suggestion to send out a letter regarding the benefits of membership.
 - (2)They want to see significant increases in the Medical Baseline, if we don't do well, we won't get continued funding.
- 4) CPUC has not been talking to CFILC about what they want to do. We do not want to rely on the CPUC, they are possibly going to put out an RFA for a Statewide Organization to do this work, it would be \$10 Million
- 5) Discussion
 - a) **How did you arise at \$150,000?**
 - i) **Looked at the cost of one full-time staff member, as well as the range of resources needed across the state. Had to go with an average.**
 - b) **Where can I find the designation for Medical Baseline? -Paula**
 - i) **Don't have it in front of me, most people in this room qualify. It can be as simple as you have poor circulation and need to have regular heating/cooling.**

- ii) **Definition is on PG&E Website, each utility has its own requirements.**
- c) **What does that mean for the consumer if they are on it? - Lisa**
 - i) **The consumer gets more kw at the baseline rate.**
 - ii) **Makes the consumer a priority to bring back their power first.**
- d) **What do you need from us to make it happen? -Dani**
 - i) **We need to make this commitment together. We will either set ourselves up to be successful, or this will just be a one-year project.**
- e) Seems similar to the US Census money, don't look at it that you have to spend \$150,000 on your own, partner with local organizations. Suggestion to create roadmaps to support people in spending the money. – Eli
- f) **Can the areas marked on the red zone on the PG&E map get a higher amount of funding? – Donalyn**
 - i) **Problem is we aren't all PG&E. Christina will go back to look at the map.**
- g) Look at this as a pilot, this is the design phase. We are piloting a process for ILCs to provide services to people with AFN during disasters. This will position ILCs to be lead players with disaster-prep. – Eli
- h) Covers natural disasters or disasters, for example smoke inhalation from a distant fire.
- i) SCE has said their infrastructure is old. It's not if, it's when. It needs fixing now, but they aren't doing anything. I don't want us to be scapegoated just because the utilities aren't doing what they are responsible for. This is retroactive, need to be working on proactive solutions. – Paula
- j) If we are all doing this together, we all need to really do it together. Not do our programs differently, collaborate on a regular basis. - Susan
- k) If we partner with PG&E, it will give leverage to partner with other utilities. – April
- l) We don't want to take on their PR responsibility and let them off the hook, but if we don't take them up on this offer, this is a huge loss. – April

- m) Involve legal folks to review language so folks don't have the impression that there will be transportation, there will be batteries. – Larry W
- n) LA County has been working on Emergency Preparedness & Disaster Relief for many years. One of the biggest frustrations is the lack of coordination of date. Suggested to create some sort of registry for people with disabilities. Propose to use the data sets of the Medical Baseline for Emergency Preparedness & Rescue. -TJ
 - i) We were getting calls from the Fire Chief to figure out where our folks were. It elevated the issue, the Fire Chief insisted that they were going house-to-house and offering those vulnerable folks early evacuation & rescue. This is the reason we had a lower mortality rate.
 - ii) It might help to talk about the smart use of data and looking at the Medical Baseline data for proactive emergency preparedness and reactive rescues.

6) *TJ motions, Lana seconds to allow Christina to continue this negotiation.*

a) *Role Call:*

- i) *April – Yes*
- ii) *Larry W. - Yes*
- iii) *Lisa – Yes*
- iv) *Sheri– Yes*
- v) *April Munroe CRIL – Yes*
- vi) *Donna – Yes*
- vii) *Dani – Yes*
- viii) *Larry G – Yes*
- ix) *Elsa – Yes*
- x) *Lana – Yes*
- xi) *Donalyn – Yes*
- xii) *TJ -Yes*
- xiii) *Tink -Yes*
- xiv) *Paula – Yes*
- xv) *Susan – Yes*
- xvi) *Adam – Yes*
- xvii) *Eli – Yes*

b) *Motion carries unanimous, this is the beginning of ILC 2.0*

Public Policy Updates – Henry Contreras

1. Senate & Assembly voted on budget, currently going through budget trailer bills
2. Successes
 - a. SB 215 CADA Bill -LTSS Infrastructure
 - i. CFILC testified in front of Assembly Aging & Long-Term Care, voted out unanimously
 - b. CADA's Budget request was included in final budget bill.
 - c. ADRC – secured \$5 million for NWD
 - d. TBI Programs – Sunset Date was repealed as part of the Budget Trailer Bills
3. CA Collaborative Meeting
 - a. Good News:
 - i. Senior Penalty – increased eligibility to 138% Federal Poverty Level was approved, will impact at least 25k people.
 - ii. \$5.8 million over three years for Adult Protective Centers
 - iii. Funding for Caregiver resource centers
 - iv. Agreement to keep EVV protections
 - v. DD Rate increase,
 - vi. Increase in MediCal reimbursement
 - b. So-So News:
 - i. MSSP Rating increase, less than what we asked.
 - ii. IHSS Service Restorage, 7% included for one year.
 - iii. Increase in MediCal asset limit, AB 683 two-year bill
 - iv. Public Health infrastructure investment for Alzheimer's – less than asked.
4. Legislative Agenda Update
 - a. Supported AB 392 – Use of Deadly Force by Peace Officers, voted out of the Assembly 68-0, pending referral by the Senate Rules committee. YO Advocates really voiced their opinions on this.
 - b. AB 497 Core Curriculum for Visually Impaired Pupils – voted out of Senate education Committee by 7-0 vote, referred to Senate Appropriations committee to be placed on consent calendar

- c. AB 715 MediCal program for aged & disabled voted off Assembly 77-0, pending referral by Senate rules committee
- d. SB 50 Equitable Communities Incentives- lots of opposition in the senate, that bill is now inactive, held in committee
- e. AB 1136 – Nazarian, establish CA Department of Community Living
 - i. Inactive, failed to be voted off suspense. Author intends to pursue as a two-year bill
 - ii. Took an interest in Aging & Disability Resource Centers. Approached the C4A and CFILC – we sent members to testify on the benefits of ADRCs in the community.
 - iii. Director of Hurtado’s office reached out asking for a quote to be ready
 - 1. \$4 Million for existing ADRCs, \$1 Million for emerging ADRCs.
 - 2. Money will become available in 2020-2021 Fiscal Year
 - a. Archive ADRC training will be available on the CFILC website soon. We had 36 people join the training. Looking at evaluations now to see what ADRC 2.0 Training will look like.
 - iv. Partnership with Aging has been beneficial.
- f. AB 1237 Universal Assessments, NWD systems – voted off Assembly, referred to Senate Human Services Committee
- g. SB 228 – Support if amended, Master Plan on Aging
 - i. Governor has his own executive order; will see how they merge.
- h. SB 453 – NWD by Senator Hurtado – voted off 38-0, pending referral in assembly
- i. SB 512 – CADA bill, Senator Pan – going to Assembly Human Services Committee
- j. SB 10 – Mental Health – Peer, parent, transition age, & family support
 - i. Voted out 38-0 in Senate, referred to Assembly Health Committee

- k. SB 40 Conservatorships for homeless with serious mental illness or substance abuse – We opposed this bill. Voted out of Senate 36-0, referred to Assembly Judiciary Committee
 - l. AB 536 – Expand age for person to be eligible for services provided by DDS. Did not get off suspense file.
 - m. SB 214 – MediCal CA Communities Transitions Program
 - i. Voted out of Senate 37-0, referred to Assembly health committee.
5. CFILC has provided more expert witness testimony than ever in the history of CFILC.
- a. Christina & Henry will be notifying us as hearings are scheduled, if you or staff/consumers are able to join, please respond.

ACL Discussion – Kelly Buckland (NCIL)

1. See this as a direct attack on NCIL and CILs. Memo was describing the NCIL Conference to a tee.
 - a. Believe it was put out to dampen our voices and prevent people from coming to the NCIL Conference.
2. Not allowing any advocacy with Federal Funds when we have a Federal mandate to do systems change advocacy.
3. NCIL's law firm is looking at this, NCIL may file for relief.
4. If we don't do something about this now, we are going to be held accountable to it forever.
5. Definition of Grass Roots Lobbying – extending out grantee requirements to cover consumers and board members. If we have educated our consumer base (grassroots advocacy), to respond directly on an issue, that is also considered lobbying on our part.
 - a. I believe some of the grassroots lobbying is allowed.
 - b. I believe it isn't legal for them to prohibit board members from lobbying, any non-profit should be able to do that.
 - i. How can they prohibit a non-paid board member from advocating?
6. If we take consumers with us on legislative visits, there is a five-minute ask by a non-staff member, is this considered lobbying?
 - a. NCIL is looking into this.
7. Discussion

- a. Suggestion to reach out to Judy Heumanm, I remember a document being issued on this issue in the past. – Tink
- b. Will there be a session on the difference between lobbying and systems change at the NCIL Conference? -Christina**
 - i. Yes, we are doing a call on Wednesday on preparing for the conference and the legislative priorities. We will spend some time talking about this on the call.**
 - ii. The rehab act committee will be presenting on this issue at the pre-conference.**
 - iii. We will talk about this in the opening session to alleviate concerns.**
 - 1. Some of this stuff we might have to agree with, it will depend on what we hear from the attorney.**
 - a. Hard to present until we get responses back from the law firm.**
- c. Concerned about the tone from ACL, coupled with other events like Bob leaving and comments from Hawker on technical assistance, what is your view on this? -Paula**
 - i. I don't think they like advocacy, re-organizational stuff as been sent to their attorney as well.**
 - ii. We think having a part-time director is inconsistent with the law.**
 - 1. The law indicates the director has to be someone with substantial knowledge about IL.**
 - iii. We haven't been able to get 704 data – ACL has it, but they won't release it to us.**
 - iv. We agree, this is an attack on IL from ACL.**
- d. Centers would appreciate trainings on how to budget. -Lisa
 - i. Yes, this is something we are preparing to do.
 - ii. Staff is prepared to send an alert out on this so folk realize NCIL isn't oblivious to what's going on.
- e. Do we have any history where these restrictions have been used against any CILs across the country? If not with CILs, are there other similar non-profit organizations that receive Federal funding where this same sort of argument has**

been implicated? This is really an underlying effort to restrict our political speech-TJ

i. There is some caselaw around the National Disability Rights Networks and the PAs.

ii. Bob Michaels did a piece when he was at ILRU.

- f. It sounds like this is something that will cost a lot of money. If centers who are not NCIL members are here, they should become NCIL members now. You can also get a personal membership in addition to a corporate membership. You can also make a recommendation. -Donalyn
 - i. It's important that we all band together, that's why NCIL was created.
 - ii. Suggestion to make all your board members individual members.
- 8. There is a legislative strategy we have to have; we may have to go in and try to tweak the law to allow these things.
 - a. Suggestion that we push strongly back on the issuance of this memorandum. If there is no caselaw and it's just a threat. Memo had a chilling effect on our political speech. Issuance of it is an over-reach. -TJ
 - b. Might be some comparisons and some caselaw out there with Planned Parenthood.
- 9. Lobbying is usually considered influencing legislation. In order to do Systems Change Advocacy, we must be influencing legislation, educating, and sometimes drafting legislation with representatives.
- 10. Are we able to write a letter to ACL and indicate that this is non-compliant with our core service to conduct advocacy? We need to take a stand, to say that isn't right! -Paula
- 11. Would like to hear more thoughts from the attorney before we draft something. I would support we sign onto a NCIL letter, since this is a direct attack on them. Is there a way for us to prep our advocacy teams? It should reflect their individual voice. -April
- 12. The IL Movement and ADAPT have been very active. ADAPT isn't as easy to get at because they don't have federal funding. We are an easier target because we have Federal funding. I think this is about them trying to quiet our voice. -Paula

- a. A lot of the ADAPTERs are CIL Staff. People want them to stop, some people know that they work at ILCs -Christina
 - b. When you have a commissioner, who is proud about not being a disability activist, that shows where it's heading unless we take a stand. -Paula
- 13. I would like to see the association write something. Can TJ help us with the legal piece of a letter? I do think it's bigger than NCIL. - Lisa
- 14. Christina has a copy of the old ACL Org chart. If you aren't watching the Federal Budget, the President wrote our Christopher Reeves funds and other funds.
- 15. Next step that the board voted on for Kelly and NCIL to do is engage members of congress to let them know what's going on. - Sheri

Governor's Master Plan on Aging – Christina Mills

- 1. We tried to get the title change, we weren't successful, but we were able to get disability included.
 - a. They did listen to us, they included our disability motto, Nothing About Us Without Us.
- 2. The administration sees us as a huge player in this.
- 3. Part of moving forward is to nominate members of our community to serve on the Agency Level Taskforce on the Master Plan.
 - a. They want a draft to the Governor's office to review in October, and a second draft in March.
- 4. There will be two sub-committees, one on LTSS, one on Research.
 - a. They would like us to make our nominations by tonight, tomorrow morning at the latest.
 - b. Unsure of the time commitment, this could be like a full-time job or close to it. Lots of travel to Sacramento.
 - i. Don't just nominate one person, nominate as many people as you can that know your communities' interests.
 - c. Secretary level will likely be appointees – strategically Dani Anderson and Lisa Hayes who are appointed on the SILC, we should put them if they have the time.

- d. If you're interested, please self-nominate yourself. We can submit as many nominations as we want. We need short bios on why we are nominating you.
- e. Steve Kaye came to mind on the Research, Christina is going to call him after the meeting tonight.
 - i. **Is Mildred a Researcher? -Tink**
 - 1. **She is not, she's moving to Idaho next month.**
 - ii. Suggestion to reach out to June or Brenda for someone they might recommend. – Tink
 - iii. Fred McFarland
 - iv. Whoever did the research side of CALPromise in San Diego -Paula
 - v. Northridge University – AT Connection – Elsa
 - vi. Charles D, on the TBI Board. Can help make the connection. Also reach out to Nina or Michelle Hernandez. -Christina
 - vii. Susan Reed was nominated
 - viii. Pia with DOR and Julia from MCIL, have done all research for NWD subcommittee. If it's vetting research and not doing all of the research, it would be strategic to position them. -Eli
- f. Is the sub-committee doing research, or vetting research being done by the community?
- g. It's important we have NWD ADRC presence on one of these committees to push for our agenda.
- h. *Sheri nominates Lisa, Dani, and Ana to be on the stakeholder advisory committee. Eli seconds.*
 - i. *Sheri amends to include Irene Walela, Eli seconds*
 - ii. *All in favor, none opposed or abstained. Motion carries.*
- i. They would like someone from a government level
 - i. Irene will accept the nomination
- j. LTSS Sub-Committee Nominations – this is where ADRCs will hold the most weight.
 - i. *Tink motions to nominate Dani, Paula, Victoria Jump, and Eli. Donalyn seconds. All in favor, none opposed or abstained.*

Breakout Session: State Independent Living Plan

1. Transition Fund:

- a. It indicated transitioning youth from their parents' homes. This excludes so many youths. Is there a new version of this? – Donalyn
- b. Nothing in the current SPIL says anything about the amount that can be used for transition.
- c. Sheri had to argue for transition funds to be used for a consumer who was homeless. People who have vehicles can live in their vehicles in a safe and secure parking lot – have showering services. This person had multiple disabilities, had been homeless for over a year, living in a car. Transition was to place them into permanent housing. Explained that communities are having to expand solutions to homelessness, then it was approved. Make sure the language is covering everything, not so narrowly focused.
 - i. It isn't consistent on what everyone thinks it can be used for. It needs to be more consistent. -Christina
- d. Are we saying we will not change the term "parent's home?" – Elsa
 - i. If we leave that in, which is extremely narrow, do we have the opportunity in the provisions to add it later? – Sheri
 - ii. Why is it that specific? Why not transition youth to stable open housing. -Lana
 - iii. Change to transition youth to move to their own place.
- e. Independent Living, we know what that means, but could we change it to community living setting of their choice, or least restrictive choice? – April
 - i. Eli agrees, community setting of their choice instead of transition to independent living.
 1. Concern about this not being stable housing. If they want to move into a tent, they can do that, and we're going to give them the money to do it -Donalyn
 2. At some point we have to trust our staff and grant administrator to sort it out. -Larry W.
 3. Using whole person care as an example, there are a lot of folks who cannot secure permanent housing. Even providing respite housing is a huge benefit to get

people with multiple disabilities the medical care that they need. Benefit to leaving it broad. – Eli

2. Amendment & SPIL Language:

- a. Larry had a conversation with folks at DOR about clarification on specific language. -Sheri
- b. We need to know what must be included right now for the SPIL to be approved, and what can we plan to add later? – Sheri
 - i. During the meetings, there were a lot of things brought up, including the homelessness for youth. Those were not reflected in the minutes and didn't make it into the draft.
- c. After talking with Irene, we can add technical language later to delineate the funds.
- d. SPIL language can be general, it's in the grant provisions that you're outlining the usage of those dollars. Once the SPIL has been amended to include this, the SILC will work with DOR to amend. There is the opportunity to add the language later. -Carrie
 - i. It was through this process that we added the language opening the transition fund to be used in some of those circumstances. In these kinds of situations two strategies. 1) Make sure language covers everything you want. 2) Make sure it's broad enough that it can be interpreted to cover what you want. -Victor
- e. Grant administrators work off the grant language. There is broad language, when it is operationalized, we'll collaboratively develop language. -Victor
 - i. As soon as you put it in text, someone will interpret it that way. -Paula
 - ii. If I disagree with my grant administrator, is there an appeal process? – Lisa
 - iii. Yes, Dwight currently manages the transition fund. If there is a point where you feel like you were denied something under the provisions, reach out to Jocelyn or Carrie. Our goal is to serve as many constituents as possible, not to deny them. - Carrie
- f. When I hear let's use broad language, when both DOR and the SILC are going through major changes, I worry. I realize there is a

timeline, but I think if we can be more specific that would be better.
– Dani

3. Priorities:

- a. \$800,000 from youth grants divided evenly to be used for public awareness, capacity building, and core IL Services.
- b. CA will increase 7B Funding in transition to \$400,000
 - i. May also be used to aid individuals with significant disabilities who self-identify – diversion
 1. Concerned that there is no other measure to determine that someone qualifies, if they just say they are at-risk. That's extremely broad. If we cover it in provisions, maybe it will be okay. -Donalyn
 - a. This is an example of an opportunity to have broad language that can be opportune into a more logical way. -Victor
 - b. May be used to help youth 14-24 move from parents' home to own place.

4. Missing:

- a. Division of \$400k
- b. Definition of where a youth is living to use those funds.
- c. To be used in emergencies
- d. Diversion – People who don't have PCAs might feel worried about institutionalized. Someone whose power chair died might. -Paula
 - i. If this is left to our grant administrators, can't they define it differently? -Paula

5. *Sheri motions that we recommend modification of the last sentence to state "also transition funding may be used to help youth with disabilities aged 14-24 to transition to Independent Living. Donalyn seconds.*

- a. *Sheri amends to transition to community living of their choice. Donalyn withdraws, Larry W. seconds.*
- b. *Also transition funding may be used to help youth with disabilities ages 14-24 to transition to the community setting of their choice. Sheri motions, Larry W seconds.*
 - i. *Eli – Yes*
 - ii. *Adam – yes*
 - iii. *Susan -y*
 - iv. *Paula – abstain*

- v. *Tink -no*
- vi. *TJ – no*
- vii. *Donalyn – no*
- viii. *Lana – no*
- ix. *Elsa -yes*
- x. *Larry g – no*
- xi. *Dani -yes*
- xii. *Donna -yes*
- xiii. *April – yes*
- xiv. *Sheri – yes*
- xv. *Lisa – yes*
- xvi. *April – yes*
- xvii. *Larry – yes*

c. Motion carries

6. YLF & Data Collection

a. YLF portion was voted on and passed, never made it into the SPIL language.

i. YLF funding recommended at \$10,000 (believe). Right now, we have \$61,000 not allocated.

1. Joe Xavier was concerned about an inter-department transition.

a. Sheri- funds could be sent to Friends, who is a 501-c3. Is there a reason we haven't heard back?

i. No, Victor will consult on it and get back to the group.

ii. Catherine Campisi came to the SPIL hearing and requested \$60,000; funding went down to maybe \$40,000. Felt like what was more important, data collection or YLF. -Christina.

1. Don't believe Catherine asked for \$60,000, I was the one suggesting we put some money toward a data project. - Lisa

b. Data collection

i. SPIL amendment has language that does not include allocation of \$61,000 of carry forward money that will disappear December 2020.

ii. Elsa – Did hear regarding data collection, that it would be sent to the data workgroup who just met on Friday

iii. Action Item: Need to add YLF as another emerging priority, current amendment only includes data collection.

- c. Should be language supporting YLF that isn't too specific. – Tink
- d. **If we had another emergent priority, even though we haven't allocated the funding. Does that language get us what we want with the ability to divide up later? Perhaps add language that any funds which are unused would be in the transition fund so we don't lose funds? -Donalyn**
 - i. **Victor will consult Joe**
- e. **What do we want from the data? Throwing money at the data not knowing what we want doesn't make sense. – Dani**
 - i. **This isn't a one-year process to get you where you want to be. Data group would develop language to put into the next actual SPIL. – Larry W**
- f. Reason that YLF wasn't included in amendment is it's adding a priority, whereas the amendment was meant to be not substantial changes. Decided to add to three-year SPIL. Guessing that is why. Joe indicated they need to research how DOR can give the money to YLF. – Carrie
 - i. Can't we say it's an emerging priority? Not saying we will fund it but giving us the option to in the future. – Larry G
 - ii. Do we need to put language in here that specifically says what our other priorities are, so when we have additional funding, we can make a decision as a network with the SILC to allocate to those priorities? Data collection wasn't in the original SPIL we are already adding one issue- Sheri
 - iii. If we can put data, why not YLF? – Lisa
 - iv. Lana – Word it something like “emerging priorities include, then list, not limited to”?
 - 1. Can we put the money back in transitions and not use it for either? -Lisa
- g. *Donalyn motions that we add “other urgent or emerging priorities identified by the network are YLF and Data Collection. Elsa seconds.*
 - i. *Eli – Yes*
 - ii. *Adam – Yes*
 - iii. *Susan - Yes*
 - iv. *Paula – Yes*

- v. *Tink* – Yes
- vi. *TJ* – Yes
- vii. *Donalyn* – Yes
- viii. *Lana* – Yes
- ix. *Elsa* – Yes
- x. *Larry G.* – Yes
- xi. *Dani* – Yes
- xii. *Donna* – Yes
- xiii. *April* – Yes
- xiv. *Sheri* – Yes
- xv. *Lisa* – Yes
- xvi. *April* – Yes
- xvii. *Larry W.* – Yes

Recess 5:09 PM

California Foundation for Independent Living Centers
Summer Statewide Board Meeting Day Two
Hyatt Regency San Francisco Airport

Burlingame, CA

June 17th, 2019

Housekeeping

- 1) **Action Item: mail back CFILC Survey**
- 2) It's just as important for us to listen for the sake of listening, not to hear with the sake of having a response
- 3) Donna shared an activity from the Stanford non-profit training. Everyone was given four post-it notes. Three pink, one yellow. You write your name on the top of each. On the yellow, right anything you want/need. "I need a referral to a copyright lawyer, I need a date, I need Giants

tickets”. We go around and read our issues, everyone listens and if you feel like you have a response, you stick it up near their question.

a) Action Item: Liked it, we will start at September meeting.

DOR Update – Irene Walela, Victor Duron, Carrie England

- 1) Thank you for motioning and approving us to join you at the table.
Reminder from conversation with Teresa – Working in state service, we have some parameters, but we also have influence to further the independence for people with disabilities. -Irene
- 2) Questions from Carrie:
 - a) Could you please review rules and requirements on electronic ILC files vs paper files?
 - i) Moving away from requiring the retention of hard copy CSRs. The ILC must be able to provide printed copies upon request. ILC must keep a scanned consumer agreement.
 - b) If we have existing files in storage that are from the past five years, can we scan and shred?
 - i) Will reach out to Kimble and get back to us.
 - c) Updates on Phase III of VO- CPUC interagency agreement.
 - i) Been working with CPUC to provide funding for SCD. Originally planned an overlap to ensure services to consumers would not be disrupted. There were delays, we received the interagency agreement from DOR Friday. Program will start January 1st, will be hiring two staff and share the job announcements with all of us.
 - d) For the centers who have been in contract with CFILC as VO centers, will they be transitioned into phase III under DOR? How can anybody be a part of the next phase?
 - i) Will be conducting an RFI, hoping to make this a statewide program and have as many interested apply.
 - e) What is the timeline of the RFI?
 - i) Will need to revisit the timeline, will be bringing staff on in July, they will be standing up the program, creating RFI. Will keep you all updated.
 - f) For centers currently doing VO, will they have to reapply?
 - i) Yes, centers will not be grandfathered in.
 - g) Do you know the subcontractor amounts?
 - i) No, not currently.

h) Is eligibility only for local orgs, or statewide?

i) It will be for all orgs.

i) Are there other vacancies in ILADS?

i) Re-filling TBI Grant Administrator position

ii) Hiring an AGPA for CalFresh program

3) Questions from Irene:

a) Latest outcomes for DOR Benefits Planners, how are they impacting the placements now than before?

i) Completed three-year analysis last year. There are increases in results. More people who received the work incentive planner services are achieving substantial and gainful employment.

ii) Did show results that a promising, not extraordinary, but will continue to build. Can provide the full written report to the SILC and CFILC

b) Has there been conversation about bringing the planners into the process earlier?

i) It's an ongoing conversation. Limitation is there are 100+ DOR teams, and 30-something work incentive planners. Only able to focus on working with people who are getting ready for employment.

ii) If there was a planner for each team, then they could conceivably be more involved from the beginning. DOR has not been able to project the revenue for that many planners.

c) Most of our centers are in the same experience. From ILRC, DOR and RC are sending all past plans to us. This is a laborious process, request that DOR investigate this being a contract.

i) Will note that down to follow-up on that kind of a partnership.

d) CCEPD makes policy recommendations to secretaries of Health & Human Services and Labor. Working on a recommendation for both agencies to support integrated benefits planning. Expect that recommendation to go forward this year.

i) Performed an environmental scan, so many opportunities for PWDs to receive benefits planning in these state programs where benefits planning is not currently available.

ii) Asking the state to take a position on integrated benefits planning being provided across the board.

- e) Transition Aged Youth weren't being informed about the 250% program, etc. Have changes occurred? We are still helping students go through this, shared that Benefits Planners didn't discuss them.
 - i) DOR could make better use of DP101. Will follow-up to find out, understood Work Incentive Planners just went through a refresh. Will check in with Karla Bell.
 - ii) Suggestion to include CalABLE as part of this education for youth.
 - (1) Great suggestion
- f) Suggest bringing staff from WID in for an in-service training for DOR staff, work incentive planners and field staff. Perhaps a remote training.
 - i) Action Item: Christina or Dani will make the introduction.**
- g) Action Item: Irene will send the summary report when she is back in the office.**
- h) Have three people in over-payment status, they see a benefits planner, Social Security is not waiving these. They used to be able to waive at the office if they are part of an RC, but no longer can.
- i) Would be beneficial for Karla and her team to have a dialogue with the ILCs. Suggestion to also have it as part of the DOR Technical Assistance Quarterly Meetings.
 - i) Action Item: Carrie will have Jocelyn add that to the agenda.**
- j) Updates on CalFresh contracts
 - i) Received a signed interagency agreement with the DSS recently. Jocelyn and her grant administrators have been contacting centers for contracts that will start 7/1.
 - ii) We just advertised this position, currently doing the work with existing staff.
 - iii) DGS approval, hopeful that contracts with ILCs going through DGS will be turned around quickly.
 - iv) Appreciate centers already providing application assistance using the tracking tool.
 - (1) Data systems DSS has in place are not reliable. Important that ILCs keep track of their applications. Welcome to revise the tracking tool to meet your needs.
 - (2) Want ILCs to demonstrate that rate of successful applications is higher than what DSS has done. They have so far had a very low success rate.

- k) Appreciate responses to survey asking for success stories, will share with DSS on 6/20.
- l) Will we get credit for already completed applications toward are annual goal?
 - i) Credit available through DOR reporting. Not able to guarantee credit through the CalFresh Portal
- m) For re-imburements for monthly targets, if we submit 10 applications, 5 were approved. Would we receive reimbursements for those 5?
 - i) Contracts setting up with ILCs not based on number of applications or number of successful applicants. Funding not based on that; these numbers will determine the success of the program.
- n) Portal we are using now was the portal in existence prior to this contract. Will we be switching portals?
 - i) Portals aren't going to change, three portals depending on which county you are in. Will defer to Pia to get this info, will have an update next week.
- o) We have so many people at the center who want to enroll. If we don't help them, they will go to another org. Encourage us to be proactive, enroll as many people as possible moving forward.
 - i) The real important number is number of successful enrollments.
- p) Will we be notified? Code for America platform says Beta, is it a final portal?
 - i) No, they haven't fixed all of their problems. Use the tracking tool. To find out if it was successful, follow-up with the individual.
- q) When will we see the contract?
 - i) Want contract to be affective 7/1, not able to say when you will have it in hand.
- r) It's frustrating, we are supposed to hire staff, not comfortable hiring staff without a contract. What is the process by which we are submitting the tool to DOR?- Lana
 - i) Submit in monthly report
- s) Training foodbank is supposed to provide is 7/31, can this be moved up so we are ready to go when contracts are ready?

- i) CA Food Bank Association will have training ready by 7/31, it will possibly be ready sooner. Do not believe it will be. DOR is compiling our own resources and training.
- ii) We have learned that the timing needs a lot of work. For this program to be successful, contracts should have been in place in January. Training should have been in March.
- t) Problem with inconsistencies of what consumer is supposed to bring. Is there a method to this? Depending on how the consumer responds to questions, they will ask additional follow-up questions.
 - i) This is being seen across the state. Various counties have different processes, this is a real challenge. Another item to put on how to make the program successful. Need consistency across counties.
 - (1) We have a similar issue with Digital Access Communities. They go home, take a photo, send to us, and we upload it onto the platform for them. -Christina
 - ii) We tried every combination to see what the request would be for the documents. We have a list and tell them to bring these in advance. -TJ
 - (1) Action Item: TJ will share the list/cheat sheet to Christina, she will upload to backside of CF website.
- u) Are people interested in a shared documents platform? Will send the ask out again to get feedback.
- v) Reminder that decisions you make at the individual CILs impact all of the centers. If we don't all play, it doesn't look good. Larry G
- w) CalFresh has an employment and training program. Interested in exploring contracts in 2021 to work with CILs.
- x) Did any centers opt out of CalFresh?
 - i) Just Tink. They are doing the work and tracking it, but aren't taking the funding.
- y) Department of Public Health wants to engage with CILs on nutrition and exercise materials. Will have CILs at the table when they are ready to redesign these materials
- z) Some of us are doing Living Well w/ A Disability. Curriculum developed out of University of Montana.
 - i) In the comments let them know you want to help them with the re-design and the accessibility.

- aa) What role does DOR have in ensuring the SPIL is completed and submitted on time?
- bb) Goal is to make sure the SPIL does not break the law, that it's in compliance with Federal & State Law
 - i) To timely have the info available to Director to sign and submit the ACL on time. Will make every effort to get things done on time.
 - (1) Department requested thirty days to review. Not likely to be that long. It will be signed. If we need to hand carry it to Director Xavier's office and walk him through it, we will do it.
- cc) How does DOR seem themselves in fostering ADRC opportunities for CILs?
 - i) DOR has been at the ADRC Advisory Committee, has participated in reviewing & providing TA for emerging ADRC applications, this will continue.
 - ii) Victor will be attending the advisory committee.
 - iii) DOR will continue to be a partner in the ADRC program, primary responsibility is with Aging.
- dd) What is the difference between a resource specialist vs a grant administrator? When did the change occur? What was the reasoning Were CILs included?
 - i) State department embarked on a process of reducing the number of classifications. There were 100s of job titles, this made it difficult for people to get jobs, couldn't even know what to apply for.
 - ii) Resource Specialist was a title that is no longer supported by Cal HR. Not unique to the ILCAD section. Had to revise duty statements to be AGPA positions. This is a job title that is used throughout state service.
 - iii) Unless the IL Network was involved with Cal HR, then no, not involved.
 - iv) This made it easier for us to recruit people, it was hard to get people to apply for a Resource Specialist, we are now getting 80+ applications for positions.
- a) Is the change just a title change, were there significant changes in the job description and job duties? Are they still providing TA.
 - i) Could not keep the Duty Statement the same, was against labor rules to say we are changing your classification, but keeping the same duty statement.

- ii) Back then we had five staff in the IL Unit. When Paul retired, we chose to not fill this position. Revised Duty Statements so that all four staff could work fiscal analyst and resource specialist roles.
- b) Was there an elimination of any of the job duties that a resource specialist formally had?
 - i) Will have to review duty statements. If there are specific TA needs that aren't being met, check-in with Carrie
 - ii) The grant administrator is still there to provide TA.
 - (1) Dwight is our Grant Administrator; he's been really helpful with our ED search. -Elsa
 - (2) Do have new staff train with ILRU and Dwight, we can't transplant Dwight's wealth of knowledge.
 - iii) There seem to be inconsistencies across the grant administrators. A major issue is receiving advances in advance. – Christina
 - iv) From this question, we heard what are we missing? What are we not providing that is needed?
 - (1) Suggestion to have a Best Practice for DOR staff to visit the ILCs and get a hands-on experience with IL Services. Suggestion to also have more of those folks at the IL Conference for networking and sharing best practices. – Christina
- c) DOR receives financial and consumer data from centers on consumers and may see trends. What does DOR see as their responsibility to
 - i) Yes, we see the financial and consumer service data. Asked the team to do more frequent collection of financial and other data. Trying to position DOR to provide technical assistance before a crisis.
 - ii) The team does identify problem areas and raise them up.
 - iii) DOR's role is to provide TA for the federal and state dollars.
 - iv) For data collection, the expectations are we are collecting the data that the federal government wants us to collect.
 - v) What I walked into at RICV didn't happen in just a year. Had to wonder how it got to the place it did. Why didn't someone step in? I don't want DOR to micromanage the centers. At the same time, I've heard a lot of talk about IL 2.0. It will not succeed if one of your CILs doesn't have the capacity they need and the technical

support they need, let alone to take on ADRC and NWD stuff. –
Larry G

- (1) Understanding that DOR was offering technical support when an emergency arose. There are some visits, but not frequent and routine. If you're only visiting a few centers a year, you can't see what is happening that takes years to develop.
 - (2) Don't want to be perceived as micro-managers, but there has to be a better way for DOR to provide supports so we aren't becoming engaged when there is a crisis. Some things can't be prevented, but there could be more prevention.
 - (3) Opportunity for dialogue of what CILs would see as a reasonable schedule for checking-in with DOR.
 - (4) Team has been working to do more desk audits and compliance checks. This is intended to help you build the capacity of your center, not to police. With four staff, it's difficult to visit all 28 centers every year.
 - (5) Will be working with the teams to complete for desk audits. Kind of like a compliance check, but you send materials to us.
 - (6) Encouraged Grant Administrators to schedule time with you. If they have not done this, please let us know.
 - (7) If you're not getting the answers from your Grant Administrator, please reach out to Carrie or Jocelyn.
- d) Accountability starts with us. Being accountable for our own data. You demonstrate good data management and tracking at your center, build capacity within your communities. It's up to us as members of CFILC to hold each other accountable and be honest when we are struggling. DOR is one funder, we have others. -Eli
- e) Would like to see more of what is available for ILCs to be made available to TBI sites. We are struggling. -Elsa
- f) Some of what we were walking into as new EDs was not something that could be dealt with accountability. Those centers who are withdrawing, they may be isolating because they don't want anyone to know what is going on there. -Donalyn
- i) We just did our first onsite visit with DOR in 15 years. It was scary, but we identified some practice and procedures that I wasn't aware of.
 - ii) Also forced me to take time to deal with some of the bigger issues.

- iii) As an organization and DOR, we know many centers have had these problems, it's not just TCIL and RICV. We need to be looking for those signs and offering help.
- iv) There has to be some sweet spot. We have autonomy. One of the great things is every center is able to run the way our consumers need. Some of the responsibility for accountability comes from your board. If your board isn't calling you out on something that is sketchy or might be illegal, that is the responsibility of your board. - Lana

(1) When you have vacancies, for employees for board members, share with DOR. They can share these announcements widely.

- g) How will DOR advertise for the Deputy position Irene is vacating?
How will the network help with recruiting?
 - i) Asked for support from aging to have a thoughtful transition, a seamless supported transition, not a sudden vacancy. Did get support to have Victor start as the Acting Deputy as of tomorrow.
 - ii) There won't be a lapse on executive support for any of the programs.
 - iii) Victor will be doing two jobs. There is commitment to always have executive support for the programs.
 - iv) Must wait until Irene is out of the position to fill because she is government appointed.
 - v) Because of transition at the agency level, there are processes we don't have all of the information on.
 - vi) They are committed to keeping the IL Community involved.
 - vii) For government appointments in the past, they had a representation of people on the panel, including some ILCs.
 - viii) The Governor's Office can also appoint.
 - ix) We don't actually know what the process will look like, please stay tuned. We will communicate as much as we can as transparently as we can.

4) Remarks from Victor:

- a) Will be doing two jobs, is committed to giving his all to this.
- b) Learned a lot about the networks that are out there. There are so many human centered networks challenging the social services system.

- c) Is grateful to be in this network, working to serve our communities the best that we can.
- d) It's remarkable of the ways you are all working, making changes and staying relevant.
- e) Thanks to everyone and to Irene for her leadership and mentorship.

California Required Harassment Training – Larry ADP

- 1) This training will provide the requisite training as needed under the law.
- 2) CFILC will be hosting a members only training virtually for all ILC staff to join.
- 3) Training provided by Larry from ADP

CFILC Ability Tools Program Presentation – Ann Bui

- 1) PowerPoint Presentation from Ann
- 2) Discussion
 - a) Review Flow Chart of Access and Acquisition
 - i) Consumers can connect at any point in the flowchart. It isn't a one-way direction.
 - b) Currently working with the AT Advocates and DLDCs to transition into NATADS
 - i) Working with AT3 to support us to customize the data tracked.
 - ii) If there is data you need to collect in CILSuite, we can add this collection data to NATADS to make reporting easier.
 - c) DOR is not going to require ILCs to use NATADS. To affectively gather data, we need to all be invested in using NATADS
 - d) Demonstrations have to be a hands-on guided experience, we are using the device together and you are trying it. Cannot just explain how the device works. It is considered Public Awareness if it is not hand-on.
 - i) If everyone does have a device, and you have more of a classroom setting, would that count?
 - (1) It would be Public Awareness or Training, but not a demonstration. How could you provide a hands-on guided experience for each person's needs when you have thirty people there.
 - (2) There are two parts to an AT demonstration. The first step is like a training. The second piece is it is comparing and

contrasting, so a consumer can make a decision on which device works for them.

- (3) If you are doing the classroom setting, and the consumer has two devices, maybe an iPad and a laptop, and the consumer can compare and contrast the function of the device and make in the consumer making a decision on which device they would like to acquire.
- ii) On the form, you have to justify how you can use the AT purchasing for a demo. Does every piece of AT we buy have to have counterparts that we use in a demonstration? Like a Firefly?
 - (1) If it is something smaller where storage isn't an issue, we would encourage you to have more than one items with that function.
 - (2) Something like a beach wheelchair or firefly, it isn't realistic to have you buy two of those.
 - (3) Voice Options is the first program we used for demonstrations. You have an iPad with 5 different apps, the consumer is trying each of them and comparing/contrasting.
 - (a) We are expecting demonstration number to dip now that VO is ending. We are building the capacity of the ILCs to be able to provide demonstrations.
 - (b) Think about it as a function. What is the firefly being used for? You can find a vendor, maybe a scooter or SmartDrive and go with the consumer to try that comparable device for the consumer to make a decision.
 - e) We are re-allocating the line item for travel for the NATADS training to voting accessibility
 - f) We have not met the requirements for the ICT/Accessibility piece of the APR
 - i) Leveraging the voter accessibility as one piece to get us to the requirements
 - g) We have not met the Acquisition numbers required
 - h) Are centers supposed to keep their personal inventory of AT in NATADS?
 - i) You can use NATADS for that. DOR does have certain requirements on tracking devices purchased with DOR funds.
 - ii) A lot of you have loan closets. We as the hub know nothing about your loan closets, and we want to know. Every time you have a

- transaction, that can count as a reuse number, which is something we are low on.
- iii) AT is a supplemental service, not a CA Required service. We tried to get DOR to add into the AB204 grants for centers to use NATADS for AT, but was told that won't happen.
 - i) If you don't have a physical loan closet, but you partner with a local organization that does and you coordinate the transactions, does that count as reuse?
 - i) Yes, it does.
 - ii) The great thing about AT is we can go outside of IL and AT Centers, it can be broader than what we are doing.
 - iii) We are talking to the Marin recycler, because we know they make a lot and we would like to contract with the,.
 - j) Home access modifications utilizing outside funding, is that part of the AT Act?
 - i) Yes, home modifications are part of AT.
 - ii) This is included under the State financing activities. – CA has the loan guarantee program (currently dormant, trying to revitalize with AT Lease to Own Program).
 - iii) From the data, we found that a lot of consumers were not qualifying for the loan guarantee program.
 - iv) Lease-to-own program is helping consumers to build credit to eventually qualify for a loan.
 - v) You can report home modifications as AT Act Leverage funding. We need to add this into the NATADS day-to-day to capture this data, then extract that report to provide to your funder.
 - k) This is one of the areas we are phasing in, and trying to bring it in slowly to get all centers on the same page. We want to make sure our data is consistent. AT Advocates have been receiving technical assistance and training from Kevin and Ann. Please reach out to them if you need assistance and support.

CFILC Disability Organizing Network Presentation – Allie Cannington

1. All of the advocates from the ILCs represented are actively participating in the DO Network, growing their leadership, and receiving support from the network.

2. Dedicated to identifying how we can build more infrastructure within the network.
 - a. What norms and ways that we communicate with each other across the state can most effectively support the advocates as leaders and develop the work they are doing on the ground.
 - b. On calls, advocates are learning facilitation skills to help them run your local advocacy meetings.
 - c. How can I support your advocates in how they collect data so we can be as aligned as possible.
 - d. How do I support your advocates of building the leadership in your members and communities?
3. Top four issues Advocates identified as state priority issues
 - a. Affordable & Accessible Housing
 - b. LTSS
 - i. A lot of education and informing on what we mean when we talk about LTSS.
 - ii. How can we align ourselves on the ground with some of the partnerships already existing.
 - iii. Collecting stories of what the impacts of LTSS means to Californians.
 1. These can help us to educate legislators on what this means to Californians with disabilities.
 2. We have over 50 stories from across the state about LTSS
 - c. Disaster Response & Preparedness
 - i. The 300+ AFN surveys is a community organizing effort, what do we need as pwds when disasters occur.
 - d. Civic Participation & Voting
 - i. The team, co-lead by Elizabeth Campbell from DMC is a proactive team, it has been quicker to propel this forward. This is helping us to figure out what successful teams will help with.
 - ii. Supporting advocates in building relations with local elections offices and form VACs.
 1. We have about 22 centers engaged in VACs.
 - iii. This is non-partisan, how can we work to give people with disabilities access to accessible voting?

- e. The whole state is figuring this out, they are building the boat while sailing it.
 - i. If you are in a place where you are finding your advocate or center to provide technical assistance on accessibility, there is funding available. We are a hard-to-count community, they need to pay us to give these services to them.
 - 1. If they aren't bringing it up, you bring it up to them.
 - f. CA is divided into 10 regions, each region has a CBO that is designated to provide sub-contracts to do outreach to hard to reach populations.
 - i. Most likely your application has just been released or is about to be.
 - ii. There is also a link on the CA Census website to fill out if you would like to be a subcontractor
 - 1. Please reach out if you need support and let us know what is going on.
 - g. TJ's team took a regional lead on Census. Because we took a lead on expressing early concerns on undercounting hard to reach populations, we have reached out to other orgs that serve hard to reach consumers. We have taken the lead in these discussions.
 - i. LA County is giving funding for a dedicated computer terminal with a trained staff for people to come in and use the accessible terminal to complete the census.
 - 1. We communicated that it's not okay that we are the only accessible terminal, we advocated and now LA County will be ensuring that every public terminal will be accessible.
 - 2. I encourage all of you to go in and take the lead. Nobody has any idea what they are doing, we've never done the Census in this manner.
6. DO Net Summit 9/27-9/29
- a. For all advocates, if you have concern about how that will work, please reach out to Allie.
7. How many of you around the room supervise your SCA?
- a. Around ¾'s of the directors here.

8. How often do you regularly talk to your advocates about the systems change priorities of your center and how they connect to the statewide effort.
 - a. There will be a training coming soon reminding us about the differences between lobbying & advocacy.
9. How can I support you in building the capacity of your system's change advocate?
 - a. Help to manage time and priorities. -Elsa
 - b. Action Item: Email Allie on how she can support your SCA.**

*Donalyn motions to close, Sheri seconds. All in favor. None opposed.
Motion Carries. Meeting adjourns.*